Required Federal Accessibility and Nondiscrimination Notice

MASON CITY SURGERY CENTER

Discrimination is against the law
Mason City Surgery Center (MCSC) complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. MCSC does not exclude people or treat them differently because of their race, color, national origin, age, disability or sex.

Mason City Surgery Center provides:
Free aids and services to people with disabilities so they may communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, call 641-494-2000.

If you believe that MCSC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Mason City Surgery Center, Civil Rights Coordinator, 990 4th Street SW, Ph: 641-494-2000, Fax: 641-494-2009, HR@mcsurgery.com. You can file a grievance in person, by mail, fax or email. If you need help filing a grievance, the MCSC Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal available at https://ocroortal.hhs.gov/ocr/smartscreen/main.jsf, or by mail, phone or fax at: U.S. Department of Health and Human Services, 200 Independence Avenue S.W., Room 509F, HHH Building, Washington DC 20201, 800-368-1019, 800-537-7697 (TOO).
Complaint forms are available at: http://www.hhs.gov/ocr/filing-with-ocr/index.html.

ATTENTION: If you speak [insert language], language assistance services, free of charge, are available to you. Call 1-641-494-2000.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-641-494-2000.

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-641-494-2000.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-641-494-2000.

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-641-494-2000.

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-641-494-2000.

ملحوظة: إذا كنت تتحدث اللغة، اذكر تتوافر الخدمات المساعدة اللغوية المجانية لك. اتصل بالرقم 1-641-494-2000.

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທຣ 1-641-494-2000.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-641-494-2000

ध्यान द: यद आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-641-494-2000.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-641-494-2000.

Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-641-494-2000.

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-641-494-2000.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-641-494-2000.

ဟ်သူဉ်ဟ်သး– နမ့်ကတိၤ ကညီ ကျိာ်အယိ. နမၤနၢ် ကျိာ်အတၢ်မၤစၢၤလၢ တလၢာ်ဘူဉ်လၢာ်စုၤ နီတမံၤဘဉ်သ့နူဉ်လီၤ. ကိး 641-494-2000

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-641-494-2000.